# Establishing Your Signature Serve & Shine System WORKBOOK

How do you serve your clients?



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#### CREATING YOUR SYSTEM— STEP 1 Reflect & Brainstorm

Use the space below to reflect on the process you need to guide your clients through to help them.

Make a list of all the things your clients need to discover, learn, release/overcome, do/accomplish, experience & take action on in order to start seeing a shift & results that get them closer to point B (where the want to be).
Include any key pieces of your Clarifying Your Shine Training & the Dream Shine-Mate Client Training along with your market research you'd think would be helpful here.



## CREATING YOUR SYSTEM— STEP 1 Reflect & Brainstorm Continued

Where are you taking your clients?
What do they need in order to get from point A (where they are now) closer to point B (where they want to be)?
What are all the things, topics, areas you are going to talk about, teach on, reference?



#### CREATING YOUR SYSTEM— STEP 2 Find Wajor Wilestones

Now, go back through the list you just created. Use space below to make about the major milestones/ steps/ stages/ phases that you clients need through. As mentioned in the training, group together similar points.	
What are the steps/ stages/ buckets you use to get results with your clies. Think in stages/ steps. You may need to break some down into attainable steps.	



### CREATING YOUR SYSTEM STEP 3 Build Your Pillar Points

Now, for each milestone/ step/ bucket, reflect on what your client has to learn & take action on during that particular part of the process for it to be complete or complete enough to move on to the next phase.



#### CREATING YOUR SYSTEM STEP 4 Build the Process!

Use the space below to create your lesson plan. In step 3, you thought about the things your clients needs to learn/ do for each of the milestones/phases/pillars through your process. Now, brainstorm & outline what those exercises, techniques, strategies, whatever it is that you will be teaching at each of those stages. Remember, you'll learn more as you gain more clients.



### CREATING YOUR SYSTEM STEP 5 Put It Cll Tagether!

Use the space below to organize all of your ideas. You will see I've included space for up to 10 pillars/buckets. (most people have 3-6, 10 max)

#### List your main Buckets/ Pillars below

1.	6.	
2.	7.	
3.	8.	
4.	9.	
5	10	

### CREATING YOUR SYSTEM STEP 5 Put It All Tagether! Continued 1

Name of Bucket/ Pillar 1	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	
Name of Bucket/ Pillar 2	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	

### CREATING YOUR SYSTEM STEP 5 Put It Cll Tagether! Continued 2

Name of Bucket/ Pillar 3	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	
Name of Bucket/ Pillar 4	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	

# CREATING YOUR SYSTEM STEP 5 Put It Cll Tagether! Continued 3

Name of Bucket/ Pillar 5	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	
Name of Bucket/ Pillar 6	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	

# CREATING YOUR SYSTEM STEP 5 Put H Cll Tagether! Continued 4

Name of Bucket/ Pillar 7	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	
Name of Bucket/ Pillar 8	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	



# CREATING YOUR SYSTEM STEP 5 Put H Cll Tagether! Continued 5

Name of Bucket/ Pillar 9	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	
Name of Bucket/ Pillar 10	
Key Phases/ Stages/ Milestones aka Pillar Points of this Pillar	
Key Goals/ Action Needed for this Pillar	
Key Tools, Resources, Exercises, etc. for this Pillar	
Additional Notes Space	







#### Don't Forget To Do The Following...

Create the buckets of what you teach on/ talk about
Develop your steps/ phases/ stages aka pillar points of the transformation you provide. Again, these funnel back into your buckets/pillars.
You should now have an outline of the transformation you provide. Note, as you work with more clients, you will continue to enhance this. But this will be the foundation.

#### See you in the next module love!

PS, Do you feel like you have advanced in your expert business & would like to discuss higher levels of support & strategy, I would be happy to chat. Simply go to <a href="https://bit.ly/freecallwithkierra">bit.ly/freecallwithkierra</a>, complete the application (be sure to state that you are in The Expert Incubator since you get priority (my team or I will be in touch).

Love, Shine & Success

Hiella Jones
The Shine Strategist™

